



WELCOME PACKET

NEW CUSTOMERS



WELCOME TO MICRO-TECH ENDOSCOPY!

We look forward to providing you great quality products and excellent service. Please take a moment to complete our New Account Customer Packet.

You will find included in the following pages:

- New Account Form
 - Micro-Tech Order Form
- For W9 or other documentation please call

Please sign and complete the New Account Form and return to **customer@mtendoscopy.com**. If you are tax exempt please include your Tax Exempt Certificate. Once we receive the completed paperwork we will send you a confirmation email with your Micro Tech Endoscopy USA Account Number.

You can email and/or fax your order 24/7 at your convenience. You will get an email confirmation of your order once processed. You can also call your orders in at **(877) 552-4027** between 8:30am to 5:30pm EST.

If you have any questions do not hesitate to contact us; we always enjoy hearing from our customers!

A handwritten signature in black ink that reads 'Cynthia Galloway' in a cursive script.

Cynthia Galloway
Customer Care Manager



New Customer Account Form

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INSTRUCTIONS: All customer, billing and banking information must be completed.

COMPANY INFORMATION

Company: _____ Name: _____
Address: _____ E-mail: _____
City/
State/Zip: _____ Phone: _____
Website: _____ Type of Business _____

ACCOUNTS PAYABLE INFORMATION

Same as Above: _____ Address: _____
Name: _____ City _____
State/Zip: _____
Email: _____ Phone: _____

FINANCIAL INFORMATION

Fed. Tax ID: _____ Dun & Bradstreet: _____ Credit Line Request: _____
(Optional)
Tax Exempt: No Yes If Tax Exempt, please attach support documentation.

BANKING INFORMATION

Bank Name: _____ Account #: _____
Address: _____ Contact Person: _____
City/State/Zip: _____ Email: _____
Phone: _____ Account Type: _____

Bank Name: _____ Account #: _____
Address: _____ Contact Person: _____
City/State/Zip: _____ Email: _____
Phone: _____ Account Type: _____

New Customer Account Form

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BUSINESS REFERENCES

Company Name: Account #:
Address: Contact Person:
City/State/Zip: Title:
Phone: Email:

Company Name: Account #:
Address: Contact Person:
City/State/Zip: Title:
Phone: Email:

SIGNATURES

PLEASE READ THE TERMS AND CONDITIONS FOLLOWING THIS FORM AND SIGN BELOW: THE UNDERSIGNED AGRESS TO BE BOUND BY THE ATTACHED TERMS AND CONDITIONS OF SALE.

Signature: Date:

Print Name: Title:

UPON COMPLETION

SEND QUESTIONS/NEW CUSTOMER ACCOUNT FORM TO:



EMAIL

customercare@mtendoscopy.com



FAX

734.272.4160

CONFIRMATION

Within 24-48 hours , you will receive a new account confirmation via email.

TERMS AND CONDITIONS

GENERAL TERMS AND CONDITIONS

Micro-Tech Endoscopy USA, Inc., dba Micro-Tech USA, Inc. ("MTUSA") sells to the Buyer subject to the following terms and conditions.

PAYMENT TERMS AND PRICE

1.1 All invoices submitted by MTUSA to Buyer are payable in full within 30 days after the date of such invoice. If payment is not received by MTUSA from Buyer within this 30-day period, interest shall accrue on any unpaid balance from the date of the invoice at the rate of 1.5% per month (18% per annum), but in no event at a rate greater than the maximum rate permitted by applicable law. Buyer is responsible for all collection costs, including reasonable attorney fees.

1.2 When pricing is offered based upon a quantity of items and Buyer does not purchase all such items as listed, MTUSA reserves the right to adjust the prices of the items actually purchased by Buyer and Buyer shall pay such adjusted prices upon demand.

1.3 Buyer shall pay any sales, use, excise, or similar tax applicable to the purchase of the product.

1.4 Prices and quotations are subject to change.

1.5 Buyer shall be fully responsible for and will be billed by MTUSA for all freight, insurance, and other transportation costs.

PURCHASE ORDERS, DELIVERY, TITLE, RISK OF LOSS, INSPECTION, AND RETURNS

2.1 No purchase order submitted by Buyer for any product shall be binding on MTUSA unless specifically accepted by MTUSA in writing or by fulfillment thereof. Any purchase order or acknowledgment of Buyer, whether oral, printed, stamped, typed or written shall be strictly subject to and governed by these terms and conditions and none of the provisions of such purchase orders or acknowledgments shall be applicable to the extent they conflict with MTUSA's terms and conditions of sale.

2.2 MTUSA shall have the right, in the exercise of its sole and absolute discretion, to cancel any purchase order accepted by MTUSA or to delay shipment if Buyer fails to meet any payment schedule or supply reasonable credit or financial information requested by MTUSA.

2.3 MTUSA will have the right to cancel any purchase order, in whole or in part, without incurring any liability to Buyer and MTUSA shall not be liable for failure to fulfill any purchase order or to perform any contract in the event of acts beyond its control, including, without limitation, reasons of force majeure.

2.4 Orders are FOB shipping point. Standard shipping method will be ground delivery. Express or Overnight shipping is available at Buyer's request.

2.5 Delivery dates are estimates only. Buyer shall not be relieved of its obligation to purchase all of the products stated in its purchase order because of MTUSA's failure to meet any desired or requested delivery date. Title and risk of loss of any product ordered by Buyer shall pass to Buyer upon pickup and acceptance by the carrier.

2.6 Buyer will inspect each shipment of product and notify MTUSA within 10 days of receipt of product of any cause for rejecting the product or the product will be deemed accepted by Buyer.

2.7 MTUSA offers a 100% refund on all unused and unopened products. MTUSA will not accept any return of any product for credit, replacement, or refund without prior written authorization from MTUSA. Shipping and handling are not refundable.

LIMITED WARRANTY AND DISCLAIMERS

3.1 MTUSA WARRANTS TO BUYER THAT, FOR THE EARLIER OF ONE YEAR FROM THE DATE OF PURCHASE OR UNTIL THE PRODUCT IS USED BY BUYER, THE PRODUCTS WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WHEN STORED AND USED IN ACCORDANCE WITH THE INSTRUCTIONS FOR STORAGE AND USE PROVIDED BY MTUSA AND IN ACCORDANCE WITH APPLICABLE REGULATORY REQUIREMENTS. DESCRIPTIONS OR SPECIFICATIONS APPEARING IN MTUSA'S LITERATURE ARE MEANT TO GENERALLY DESCRIBE THE PRODUCTS AND DO NOT CONSTITUTE ANY EXPRESS WARRANTIES. IN THE EVENT THAT MTUSA GIVES TECHNICAL ADVICE WITH RESPECT TO THE PRODUCT, IT IS AGREED THAT SUCH ADVICE IS GIVEN WITHOUT ANY LIABILITY ON MTUSA'S PART. ANY GUARANTEE OF SPECIFIC PROPERTIES OF THE PRODUCTS SHALL ONLY BE EFFECTIVE IF AND TO THE EXTENT SPECIFICALLY CONFIRMED BY MTUSA IN WRITING. THIS WARRANTY SHALL NOT APPLY FOR PRODUCT FAILURE OR DEFICIENCY DUE TO IMPROPER STORAGE, ALTERATION, OR THE CONSEQUENCES OF USES FOR WHICH THE PRODUCTS WERE NOT DESIGNED.

3.2 THE WARRANTIES, OBLIGATIONS, AND LIABILITIES OF MTUSA AS SET FORTH HEREIN ARE EXCLUSIVE. MTUSA DISCLAIMS AND BUYER WAIVES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO THE PRODUCTS AND ANY OTHER GOODS OR SERVICES DELIVERED BY MTUSA INCLUDING BUT NOT LIMITED TO ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; AND ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE.

3.3 MTUSA'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO: (1) THE REPLACEMENT OF THE PRODUCTS OR THE RE-SUPPLY OF EQUIVALENT PRODUCTS; OR (2) THE REPAIR OF THE PRODUCTS OR PAYMENT OF THE COST OF REPAIRING THE PRODUCTS. MTUSA SHALL HAVE NO OBLIGATION OR LIABILITY, WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT (INCLUDING ACTIVE, PASSIVE, OR IMPUTED NEGLIGENCE, STRICT LIABILITY, OR PRODUCT LIABILITY) OR OTHERWISE, FOR ANY SPECIAL, CONSEQUENTIAL, PUNITIVE, EXEMPLARY, INCIDENTAL, OR INDIRECT DAMAGES.

CHOICE OF LAW AND JURISDICTION

4.1 All claims and disputes relating to or arising from these Terms and Conditions or the sale of MTUSA products (whether in contract, tort or otherwise and including statutory and consumer protection claims) will be governed by Michigan law without regard to conflicts of law. Buyer consents to the jurisdiction of the courts of Washtenaw County, Michigan.

STANDARD BIOPSY FORCEPS 2.8mm minimum channel

Gastric 180cm long

Ref #	Order #	Box of 10
NBF03-11023180	BF40081	Orange Oval
NBF03-11123180	BF40111	Orange Oval With Spike
NBF13-11023180	BF40191	Orange Alligator
NBF13-11123180	BF40221	Orange Alligator With Spike

Colon 230cm long

Ref #	Order #	Box of 10
NBF03-11023230	BF40091	Blue Oval
NBF03-11123230	BF40121	Blue Oval With Spike
NBF13-11023230	BF40201	Blue Alligator
NBF13-11123230	BF40231	Blue Alligator With Spike

PEDIATRIC FORCEPS 2.0mm minimum channel

Gastric 160cm long

Ref #	Order #	Box of 10
NBF02-11018160	BF40021	Yellow Oval
NBF02-11118160	BF40051	Yellow Oval With Spike
NBF12-11018160	BF40141	Yellow Alligator

JUMBO FORCEPS 3.2mm minimum channel

Gastric 230cm long

Ref #	Order #	Box of 10
NBF03-01030230	BF40061	Blue Oval
NBF03-01130230	BF40071	Blue Oval With Spike
NBF13-01030230	BF40171	Blue Alligator
NBF13-01130230	BF40181	Blue Alligator With Spike

COLD SNARES 2.8mm minimum channel

Diamond Loop 230cm long

Ref #	Order #	Box of 10
CS3-11023230	CS50011	10mm Thin Wire
CS3-11523230	CS50021	15mm Thin Wire

Oval Loop 230cm long

Ref #	Order #	Box of 10
CS3-21023230	CS50031	10mm Thin Wire
CS3-21523230	CS50041	15mm Thin Wire

HOT SNARES 2.8mm minimum channel

Oval Loop 230cm long

Ref #	Order #	Box of 10
NPFS01-01023230	PS51011	Mini Braided 10mm
NPFS01-01523230	PS51021	Small Braided Oval 15mm
NPFS01-02023230	PS51031	Medium Braided Oval 20mm
NPFS01-02423230	PS51041	Large Braided Oval 24mm
NPFS01-03023230	PS51051	Extra Large Braided Oval 30mm

INJECTION NEEDLES 2.8mm minimum channel

Gastric 180cm long

Ref #	Order #	Box of 10
IN12-225231802	IN33131	22G 5mm
IN12-255231802	IN33221	25G 5mm

Colon 230cm long

Ref #	Order #	Box of 10
IN12-225232302	IN33151	22G 5mm
IN12-255232302	IN33241	25G 5mm

HEMOSTASIS CLIPS 2.8mm minimum channel

Upper 165cm long

Ref #	Order #	Box of 10
ROCC-D-26-165-C	RC30101	SureClip 11mm
	Order #	Box of 2
	RC30105	SureClip 11mm

Lower 235cm long

Ref #	Order #	Box of 10
ROCC-D-26-235-C	RC30141	SureClip 11mm
	Order #	Box of 2
	RC30145	SureClip 11mm

EXTRACTION POUCH 2.8mm minimum channel

Gastric 230cm long

Ref #	Order #	Box of 2
LPB-25-23-23	EP53041	Medium 25mm
LPB-30-23-23	EP53061	Large 30mm

**SINGLE STAGE TTS DILATION
BALLOONS**

2.8mm minimum channel

Esophageal **180cm long**

Ref #	Order #	Each
BDC-12/80-7/18-A	BD20381	12mm x 80mm
BDC-14/80-7/18-A	BD20471	14mm x 80mm
BDC-16/80-7/18-A	BD20651	16mm x 80mm
BDC-18/80-7/18-A	BD20741	18mm x 80mm

Colonic **240cm long**

Ref #	Order #	Each
BDC-6/55-7/24-A	BD20091	6mm x 55mm
BDC-8/55-7/24-A	BD20181	8mm x 55mm
BDC-10/55-7/24-A	BD20271	10mm x 55mm
BDC-12/55-7/24-A	BD20361	12mm x 55mm
BDC-14/55-7/24-A	BD20451	14mm x 55mm
BDC-16/55-7/24-A	BD20631	16mm x 55mm
BDC-18/55-7/24-A	BD20721	18mm x 55mm

**MULTI-STAGE TTS DILATION
BALLOONS**

2.8mm minimum channel

Esophageal **180cm long**

Ref #	Order #	Each
MBD-AL-BA-2	MB23011	6-7-8mm x 80mm
MBD-BL-BA-2	MB23051	8-9-10mm x 80mm
MBD-CL-BA-2	MB23091	10-11-12mm x 80mm
MBD-DL-BA-2	MB23131	12-13.5-15mm x 80mm
MBD-EL-BA-2	MB23171	15-16.5-18mm x 80mm
MBD-FL-BA-2	MB23201	18-19-20mm x 80mm

Colonic **230cm long**

Ref #	Order #	Each
MBD-AM-BB-2	MB23031	6-7-8mm x 55mm
MBD-BM-BB-2	MB23071	8-9-10mm x 55mm
MBD-CM-BB-2	MB23111	10-11-12mm x 55mm
MBD-DM-BB-2	MB23151	12-13.5-15mm x 55mm
MBD-EM-BB-2	MB23191	15-16.5-18mm x 55mm
MBD-FM-BB-2	MB23221	18-19-20mm x 55mm

BALLOON INFLATION DEVICE

Ref #	Order #	Each
QL6015	QL6015	Balloon Inflation Device

MULTI-POLYP TRAP

Ref #	Order #	Box of 25
BBP-50	PC54011	Polyp Trap with 4-chambers

ADULT BITE BLOCK

Ref #	Order #	Box of 100
AC01-103.A	BB60011	Bite Block, Adult, with strap

PEDIATRIC BITE BLOCK

Ref #	Order #	Box of 100
AC01-103.P	BB60021	Bite Block, Pediatric, with strap